

Minutes of the Meeting

“Disclosure of the Environmental and Social Commitment Plan (ESCP) and Stakeholder Engagement Plan (SEP), part of the World Bank's Environmental and Social Framework (ESF) Framework”,
On 24 August 2020, at Crowne-Plaza Hotel, Vientiane Capital

Time: 8:30-11:45 AM, 24 August 2020

Location: Crowne-Plaza Hotel, Vientiane Capital

Objective of the meeting: Presentation of the Environmental and Social Commitment Plan (ESCP) and the Stakeholder Engagement Plan (SEP) of the Micro, Small, and Medium Enterprise Access to Finance Emergency and Recovery Project.

Invitees: 34 from 14 organisations

Participants: The meeting was chaired by Mr Bountheung Douangsavanh, Director General (DG) of DOSMEP and participated by 32 people from 14 organisations including DOSMEP (including project staff and consultants), MPI, MOF, BOL, MONRE, MIC (Department of Planning and Cooperation), Lao Chamber of Commerce, SME Association, World Bank Lao Office, BCEL, Maruhan, Lao-China, Lao-Viet, Sacom, ST, Canadian Bank.

Main areas of discussion are summarized below:

1. An introduction by Mr. Bountheung Douangsavanh DG of DOSMEP: The DG explained the background, objectives of the project to help SMEs cope with the impact of Covid-19, the progress of project preparation and the purpose of the meeting. At the outset, DG briefed about the importance of E&S related aspects for business/MSMEs. He also gave the background and emphasized the compliance of E&S's requirements, which are the main conditions under WB funded Projects that borrowers must follow with respect to the E&S requirements, in order to protect the E&S environment damage from business operations. However, he mentioned that the implementation of E&S requirements should be simplified and practical the Lao MSMEs (it should not be a burden and increased costs for PFIs and MSMEs). He emphasised to the participants that the E&S requirements were developed by the WB team, according to the existing E&S Law of the Government of Laos.
2. A presentation on the ESCP was provided that included (see annex 1):
 - Context and background, including the interaction with the World Bank Environmental & Social Framework.
 - Overview of its purpose and structure.
 - Material actions and measures to be taken under the ESCP.
3. A presentation on the SEP was provided that included (see annex 2):
 - Context and background.
 - Overview of its purpose and structure.

Feedback, Question and Answer summary:

Main questions/Comments	Answers/Comments	Remark/ Follow-up
SME association:	Chairman:	DOSMEP/pre
General comments:	- Agreed about employing sustainable development and	project to revisit the list of

Main questions/Comments	Answers/Comments	Remark/ Follow-up
<ul style="list-style-type: none"> - It is important to balance sustainable development/ environment management and business development. Sustainable development and growth are important and needed, but high requirements and criteria could discourage MSME to borrow. Meanwhile, the lowering criteria may impact on the effectiveness and sustainable growth. - How can project and the association work together to create a central hub to provide training for MSMEs? - There is a need to create and share successful models or examples (lessons learnt from other countries related to access to finance, sustainable and environment management in MSME, especially in the context of COVID-19) <p>SEP:</p> <ul style="list-style-type: none"> - Stakeholders should include suppliers and others in the MSME value chain 	<p>green growth, successful models, and engaging stakeholders in the value chain</p> <ul style="list-style-type: none"> - MSMEs capacity building and training will be provided under the Technical Advisory (TA) component. 	<p>stakeholders identified in the SEP</p>
<p>SME association (SME/HERWORK):</p> <p>General or others:</p> <ul style="list-style-type: none"> - Apart from high interest rate, 10% VAT is a barrier for MSME including handicraft businesses, are there any incentives and polices to exclude or relax the tax (in general and under the project) for MSMEs, especially social enterprises? 	<p>Chairman:</p> <ul style="list-style-type: none"> - It depends on the agreements reached with the MOF, but efforts are underway to ease impediments to MSME borrowing 	<p>-</p>
<p>SME association:</p> <p>SEP and ESCP:</p> <ul style="list-style-type: none"> - Is it possible to disclose the project, especially ESCP and SEP on the SME association website or page, apart from DOSMEP's? 	<p>Chairman and E&S safeguard specialist:</p> <ul style="list-style-type: none"> - Agreed. Project information and documents will be disclosed via several channels 	<p>DOSMEP/Project will study which channels are appropriate or doable.</p>
<p>SME association (SME/HERWORK):</p> <ul style="list-style-type: none"> - Is the project/sub-loan only available to registered MSMEs? Or how might it be possible to assist in building capacity and potential for MSMEs (who have not been registered) to access financing from the project? Several MSMEs have access to informal credit/ loans, on which the interest rate is as high as 3-4% per month. One of the SME association's interest and role is to create a clinic to assist the MSME to access financing. 	<p>Chairman:</p> <ul style="list-style-type: none"> - In accordance with the SME law dated 2011 and decree in 2017, only registered MSME are eligible for the project/sub-loan. It is known and understand that, based on the World Bank study, the key problems of the SMEs are access to finance, informality, and the cost of electricity. So, the government encourages registration, and promotes fairness (between registered and 	<p>-</p>

Main questions/Comments	Answers/Comments	Remark/ Follow-up
	unregistered). Currently, business registration is quite fast. It takes about a week or two.	
<p>Department of Environment, Ministry of Natural Resources and Environment</p> <ul style="list-style-type: none"> - The department is drafting decree on environment management for MSMEs. Under the decree, MSMEs are divided into 4 sectors: agriculture-forestry, industry, trading and services, and environmental safeguard requirements vary between the sector. 	<ul style="list-style-type: none"> - It is important that the classification of sector is in line with those defined in the law on SMEs, which is divided into production, trading/commercial and service. 	-
<p>Maruhan Bank</p> <ul style="list-style-type: none"> - Maruhan bank considers both registered and unregistered MSMEs for lending. The important considerations are accounts and the financial and economic analysis. However, unregistered MSMEs need to provide at least 6 months of financial report/record including income and expense to the bank for consideration. More complex businesses are required to provide 1-2 years of accounts. 	-	-
<p>SME association:</p> <ul style="list-style-type: none"> - It is well-known what barriers the MSMEs face to be able to access finance. Readiness, capital, and support are urgently needed. 	-	-
<p>Sacom Bank</p> <ul style="list-style-type: none"> - The difficulties in accessing finance are the MSME's lack of information and awareness on the credit/loan. Sacom bank operates loans that have different schemes and interest (3, 4.5 and 7% per year) and each has different requirements and criteria. For example, for the 7% per year loan (under A2F project), MSMEs are required to follow the E&S safeguard requirements. The 4.5% per year loan is for COVID-19 affected MSMEs only. - Sacom Bank is ready to work with DOSMEP, LNCCI and SME association to provide information to the MSMEs and facilitate access to finance. - Sacom bank is concerned in overseeing and coordinating E&S safeguards including staffing since the bank staff are lacking knowledge and experience on E&S safeguards 	<p>Chairman and E&S safeguard specialist:</p> <p>The project will have TA to support the PFIs to implementation E&S safeguard measures and comply with the project, the World Bank and Lao PDR's E&S safeguard policies.</p>	-
<p>SME association (HERWORK):</p>	<p>Maruhan bank:</p>	-

Main questions/Comments	Answers/Comments	Remark/ Follow-up
<ul style="list-style-type: none"> - Is it possible to exclude the collateral and use a bankbook as a financial report/record for reference for borrowing from a bank? 	<ul style="list-style-type: none"> - Financial evidence and background information, or at least 6 months accounts are needed. - Using the QR Code of the bank is recommended, and those MSMEs that use the code will not need to provide the financial record and no collateral for borrowing money less than US\$ 50,000. - The credit information system is quite advanced, wherever the MSMEs borrow money, it is recorded and trackable via the system. MSMEs that have borrowed money from various financial institutions, especially leasing companies might be discredited - The majority of the MSMEs lack learning and self-development, especially for their accounting systems. <p>Chairman:</p> <ul style="list-style-type: none"> - Collateral, in general, is needed for security, whilst other options without collateral are preferable. - This project provides credit guarantee to the PFIs and TA to assist the MSMEs including business planning and E&S safeguards. These will increase confidence and reliability of the PFIs and MSMEs to access to finance 	
<p>SME association:</p> <ul style="list-style-type: none"> - Are there TA or financial resources to assist or cover E&S cost? 	<p>Chairman and E&S safeguard specialist:</p> <ul style="list-style-type: none"> - Only TA (indirect). However, the project has had discussions and will study further, including consultation with MONRE on how to alleviate or cover the cost on E&S safeguards. 	<p>DOSMEP/Project will study further including consultation with MONRE a model and how to alleviate or cover the cost on E&S safeguards.</p>

Meeting wrap-up by DG: Today's meeting was a second significant meeting and is the first step in disclosing the E&S (ESCP and SEP) surrounding the new development project. We have a lot of work remaining to do, in order to create a specific, streamlined and simplified model of E&S Implementation process based on the good

discussion we had today. DOSMEP has a lot of confidence in the E&S Expert team and all key stakeholders. DG encouraged all participants at meeting, especially PFIs to share knowledge and information that they have absorbed from E&S Experts today to explain to their senior management in a very clear manner so that they understand, in order to implement it efficiently. For the next step, it is more important that the Commercial Banks should have good cooperation with the E&S expert team and engage in how to design the E&S implementation process, to keep it more streamlined and simplified. Again, we need to get more cooperation from MONRE to reconsider package of the specific E&S requirements and easily practice for MSMEs including the cost of implementation, consultation service fee and certification, and what fee and requirements would be able to be exempted. The purpose is to support PFIs and MSMEs to cope with the impact of Covid 19. Currently, our government has no funds to subsidize this fee due to the current economic situation as a result of the COVID-19 Pandemic.

Finally, DG-on behalf of DOSMEP and team thanked everyone who participated today, especially Mr. Oliver Warner and Mr. Mone Nuansivong (E&S Experts) and look forward to the next meeting to develop a more streamlined E&S process for the project.

Date 02 September 2020

Chairman

Director General of DOSMEP



Bountheung DOUANGSAVANH

Minutes taker



ໃບລົງທະບຽນ

ກອງປະຊຸມເຜີຍແຜ່ ກ່ຽວກັບແຜນການຮ່ວມມືການປະຕິບັດຂໍ້ກຳນົດ ທາງດ້ານສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ (ESCP) ແລະ ແຜນການມີສ່ວນຮ່ວມຂອງພາກສ່ວນກ່ຽວຂ້ອງຫຼັກ (SEP) ພາຍໃຕ້ໂຄງການໃໝ່ (MSME A2F – ERS)

ໃນວັນທີ 24 ສິງຫາ 2020 ທີ່ ໂຮງແຮມ ຄຣາວຟລາຊາ ວຽງຈັນ, ນະຄອນຫຼວງວຽງຈັນ.

ລຳດັບ	ຊື່ ແລະ ນາມສະກຸນ	ຕຳແໜ່ງ	ພາກສ່ວນ	ເບີໂທຕິດຕໍ່	ອີແມວ	ລາຍເຊັນ
1	ທ່ານ ບຸນເຖິງ ດວງສະຫວັນ	ຫົວໜ້າກົມ ກສວ	ກສວ			
2	ທ່ານ ວິລະຢຸດ ອິນມິໄຊ	ວິຊາການ	ກສວ	59110888	vinmyxai@hotmail.com	
3	ທ່ານ ສິດ ສຸກຈະເລີນພອນ	ຜູ້ຈັດການໂຄງການ	ກສວ	56505557	sith.the@hotmail.com	
4	ທ່ານ ນາງ ຈິນາ ໂພທິສານ	ຜູ້ປະສານງານໂຄງການ	ກສວ	59002289		
5	ທ່ານ ດຣ ໝອນ ນວນສີວິງ	ຊ່ຽວຊານ ທາງດ້ານສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ	ກສວ	22219986	monenawan@gmail.com	
6	ທ່ານ ນາງ ວິລາວັນ ມະນີພູໃສ	ວິຊາການດ້ານສິນເຊື້ອ	ກສວ	56434488	vilavanh.mnp@gmail.com	
7	ທ່ານ ບຸນ ໄຊຍະລາດ	ຫົວໜ້າ ຝ່າຍຄວບຄຸມ ການບໍລິການ ແລະ ການຂາຍ	ທະນາຄານ ມາຊຸຮານ	22227790	bxayarak@yahoo.com	
8	ທ່ານ ເມກຂະຫລາ ໂຄດປັນຍາ	ຫົວໜ້າ ຝ່າຍຂາຍ SME	ທະນາຄານ ມາຊຸຮານ	209040006		
9	ທ່ານ ຄິດສັງສິນໄຊ	ຮອງຫົວໜ້າພະແນກ ສິນເຊື້ອ	ທະນາຄານ BCEL	22203414		
10	ທ່ານ ນາງ ໄຊພາພອນ ນວນແສງສີ	ຮອງຫົວໜ້າຂະແໜງສິນເຊື້ອ SME	ທະນາຄານ BCEL	22234342	xayphaphone@bcel.com	
11	ທ່ານ ວິໄລສັກ	ຮອງປະທານສະມາຄົມ SME	ສະມາຄົມ SME	23235005	laojewelry@gmail.com	
12	ທ່ານ ນາງ ດວງມະນີ ຕຸກຕາ	ຄະນະປະຈຳ ສະມາຄົມ SME	ສະມາຄົມ SME	58883788	tookta@herworks.la	
13	ທ່ານ ນາງ ເມລີ	ຄະນະປະຈຳ ສະມາຄົມ SME	ສະມາຄົມ SME	59999593		
14	ທ່ານ ນາງ ມອນວິໄລ ບໍລິບຸນ	ຮອງຜູ້ອຳນວຍການໃຫຍ່	ທະນາຄານ ຊາຄອມ	55046599	monvilayjor@sacombank.com	
15	ທ່ານ ນາງ ບຸນສະຫວັນ ໄສສິດ	ຮອງຫົວໜ້າພະແນກທຸລະກິດ	ທະນາຄານ ຊາຄອມ	94284635	bounsawan@sacombank.com	
16	ທ່ານ ຊາລອນ	ຫົວໜ້າ ພະແນກສິນເຊື້ອ	ທະນາຄານ ແຄເນນເດຍ	52525267	saran.neang@canadiabank.com	
17			ທະນາຄານ ແຄເນນເດຍ			
18	ທ່ານ ນາງ ວິດາວັນ ມູນວິໄຊ	Financial Sector Analyst	ທະນາຄານໂລກ			

19	ທ່ານ ນາງ ຕານທອງ ພວງມະຈິນ	ຮອງຫົວໜ້າພະແນກ NIU	ກົມແຜນການ ແລະ ການຮ່ວມມື (ອຄ)			
20	ທ່ານ ນາງ ອຸທອນລັດພິນີ ສຸລະມະສິງ	ຮອງຫົວໜ້າຂະແໜງຮ່ວມມື	ກົມສິ່ງແວດລ້ອມ, ກຊສ	55118120		
21	ທ່ານ ເພັດສະບູນ ມະນີວັນ	ຫົວໜ້າພະແນກນິຕິກຳ ແລະ ຄວາມສ່ຽງ	ທະນາຄານ ລາວ-ຈີນ			
22	ນາງ ອິລະໄທ ຫຼຸນວນນະວິງ	ວິຊາການ	ທະນາຄານ ລາວ-ຈີນ	1116161		
23	ທ່ານ ສຸກສິມພອນ ດອນສະຫວັນ	ຮອງຫົວໜ້າໜ່ວຍງານ	ທະນາຄານ ເອັສທິ	59977586		
24	ທ່ານ ຈິນທະເມຄາ ພິນອາສາ	ວິຊາການ	ທະນາຄານ ເອັສທິ	55666666		
25	ທ່ານ ພຸດທະສອນ ພິມວິໄຊ	ຮອງເລຂາທິການ	ສະພາການຄ້າ ແລະ ອຸດສາຫະກຳ ແຫ່ງຊາດລາວ			
26	ທ່ານ ກັນຍາ ໂຄດສິເມືອງ	ຮອງຫົວໜ້າ ພະແນກສິນເຊື້ອ	ທະນາຄານ ລາວຫວຽດ			
27	ທ່ານ ສຸກສະຫວັນ ແກ້ວພິກດີ	ວິຊາການສິນເຊື້ອ	ທະນາຄານ ລາວຫວຽດ	28038767		
28	ຊື່ພິດິດ ລັດທະຍອດ	ເອີແປ່ພາສາ	Akara Sde. Ltd	56778047		
29	Rytl Luangsidky MBL					
30	Lifhikay	LAOSME		29-4888		
31	Bannet/ Xaiyaphay	DOSMEP ສິງເກມ	DOSMEP	77705400		
32	ສິງສິດ ອາໂງ່	DOSMEP ພວນທະນາຄານ	DOSMEP	22232500		
33	ນ. ສອມເສດ ພິມມະວິງ	ວິຊາການ	LCNIB	55866699		
34	ນ. ອິວໂນ ພິມມະວິງ					
35	ນ. ດາວໂອນ ພິມມະວິງ	MSE	Dosmep-	20 55589177		
36	ທ. ພັດອານຸງ ອິນສານ	ຮອງຫົວໜ້າໜ່ວຍງານກອງທຶນ SME	DOSMEP	22236223	jo.phetanong@gmail.com	
37	ນ. ສິງສິດ ພິມມະວິງ	ວິຊາການ	DOSMEP	0205562799		
38	ນ. ອິດທິພອນ ດາວໂອນ			54332000		
39						
40						
41						

ວາລະກອງປະຊຸມ ໃນຫົວຂໍ້ “ເຜີຍແຜ່ ກ່ຽວກັບແຜນການຮ່ວມມືການປະຕິບັດ
ຂໍ້ກຳນົດທາງດ້ານສິ່ງແວດລ້ອມແລະສັງຄົມ (ESCP) ແລະ ແຜນການມີສ່ວນຮ່ວມຂອງພາກສ່ວນກ່ຽວຂ້ອງຫຼັກ
(SEP) ທີ່ເປັນສ່ວນໜຶ່ງ ຂອງຂອບເຂດກະສານດ້ານສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ (ESF) ຂອງທະນາຄານໂລກ”
ວັນທີ 24 ສິງຫາ 2020, ທີ່ໂຮງແຮມ ຄຣາວພລາຊາ ນະຄອນຫຼວງວຽງຈັນ.

Agenda on “Disclosure of the Environmental and Social Commitment
Plan (ESCP) and Stakeholder Engagement Plan (SEP), part of
The World Bank's Environmental and Social Framework (ESF)
Framework” On 24 August 2020, at Crown Plaza Hotel Vientiane Capital.

ເວລາ/Time	ເນື້ອໃນກອງປະຊຸມ / Topics	ຜູ້ຮັບຜິດຊອບ / Responsible person-Speaker
8:30 - 9:00	ລົງທະບຽນ / Registration	ຄະນະຮັບຜິດຊອບ / Meeting secretariat
9:00 - 9:30	ກ່າວເປີດກອງປະຊຸມ ແລະ ນຳສະເໜີ ຄວາມເປັນມາ, ຈຸດປະສົງຂອງໂຄງການຊ່ວຍ SME ຮັບມືກັບຜົນກະທົບຂອງໂຄວິດ-19 ແລະ ຄວາມຄືບໜ້າຂອງການກະກຽມໂຄງການ. / Welcome and Introduction	ທ່ານ ບຸນເຖິງ ດວງສະຫວັນ, ປະທານກອງປະຊຸມ, ຫົວໜ້າ ກົມສົ່ງເສີມ SME / Mr Bountheung Douangsavanh, Chairman, DG of DOSMEP
9:30 - 9:50	ນຳສະເໜີແຜນການຮ່ວມມືການປະຕິບັດຂໍ້ຜູກມັດທາງດ້ານສິ່ງແວດລ້ອມແລະສັງຄົມ (ESCP) / Presentation of ESCP	ທ່ານ ໂອລິເວ້ ວໍເນີ ແລະ ທ່ານ ໝອນ ນວນສີວິງ, ທີ່ປຶກສາດ້ານການປ້ອງກັນສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ, ໂຄງການ / Oliver Warner and Mone Nuansivong
9:50 -10:00	ປຶກສາຫາລື / Discussion and Question	ຜູ້ເຂົ້າຮ່ວມທັງໝົດ ແລະ ອຳນວຍຄວາມສະດວກໂດຍຜູ້ນຳສະເໜີ / All participants and facilitation by speaker
10:00 – 10:15	ຝັກຜ່ອນ ອາຫານຫວ່າງ / Coffee Break	ຜູ້ເຂົ້າຮ່ວມທັງໝົດ / All participants
10:15 - 10:45	ສະເໜີ ແຜນການມີສ່ວນຮ່ວມຂອງພາກສ່ວນກ່ຽວຂ້ອງຫຼັກ (SEP) / Presentation of SEP	ທ່ານ ໂອລິເວ້ ວໍເນີ ແລະ ທ່ານ ໝອນ ນວນສີວິງ, ທີ່ປຶກສາດ້ານການປ້ອງກັນສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ, ໂຄງການ / Oliver Warner and Mone Nuansivong
10:45 - 11:25	ປຶກສາຫາລື / Discussion and Question	ຜູ້ເຂົ້າຮ່ວມທັງໝົດ ແລະ ອຳນວຍຄວາມສະດວກໂດຍຜູ້ນຳສະເໜີ / All participants and facilitation by speaker
11:25 – 11: 45	ສະຫຼຸບ ແລະ ກ່າວປິດກອງປະຊຸມ / Wrap-up and close the meeting	ທ່ານ ບຸນເຖິງ ດວງສະຫວັນ, ປະທານກອງປະຊຸມ, ຫົວໜ້າ ກົມສົ່ງເສີມ SME / Mr Bountheung Douangsavanh, Chairman, DG of DOSMEP
11: 45 onward	ອາຫານທ່ຽງ / Lunch	ຜູ້ເຂົ້າຮ່ວມທັງໝົດ / All participants



EMERGENCY SUPPORT FOR MSME ACCESS TO FINANCE
PROJECT
The Environmental and Social Commitment Plan
(ESCP)

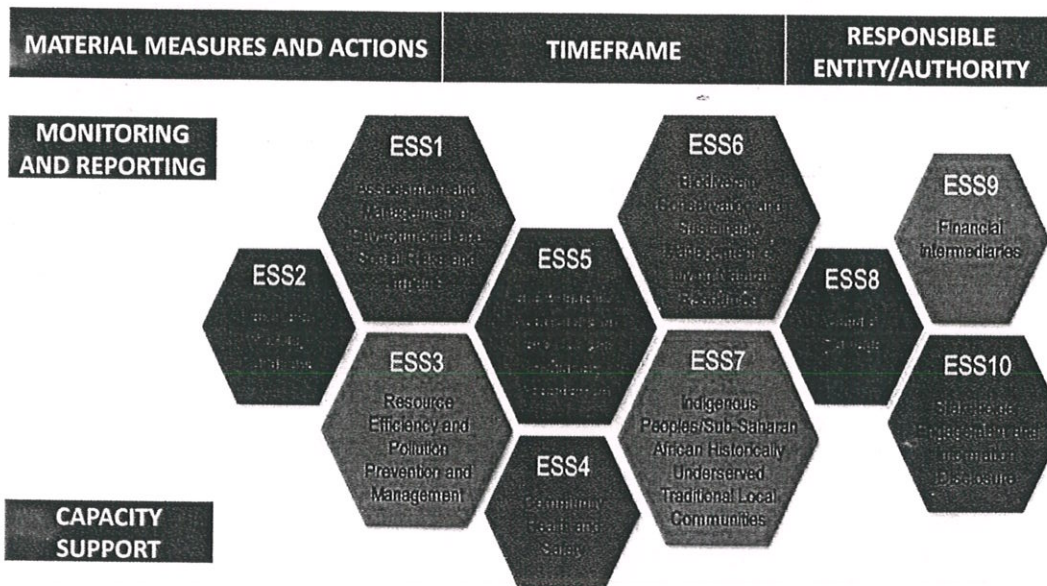
Supported by  **THE WORLD BANK**

Mone Nouansyvong
Environmental and Social Specialist, SME A2F
24 August 2020

Overview

1. The overall objective of the ESCP to set out the material environmental & social (E&S) measures and actions, any specific documents or plans, as well as the timing for each of these in Project implementation to support alignment with the applicable standards throughout the entire Project cycle.
2. The ESCP may be revised from time to time during Project implementation, to reflect adaptive management of Project changes and unforeseen circumstances or in response to assessment of Project performance conducted under the ESCP itself.

The Environmental and Social Commitment Plan (ESCP)



The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
MONITORING AND REPORTING		
<p>REGULAR REPORTING:</p> <ol style="list-style-type: none"> The environmental, social, health and safety (ESHS) Stakeholder engagement Grievance (format to be provided) 	<p>Six-monthly, throughout Project Implementation</p>	<p>DOSMEP (With input from Participating Financial Institutions (PFIs))</p>

The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
ESS 1: ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS		
1.1 ORGANIZATIONAL STRUCTURE: 1. E&S Focal Point 2. E&S senior representative+ Part time consultants when needed 3. A senior management representative 4. A staff to coordinate E&S	Before the beginning of the Project activities and throughout Project Implementation	DOSMEP PFIs and the Partial Credit Guarantee (PCG) Fund Manager

The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
ESS 1: ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS		
1.2 E&S ASSESSMENT/MANAGEMENT PLANS AND INSTRUMENTS/ CONTRACTORSAR REPORTING: 1. Assess the E&S risks and impacts of proposed Sub-project activities, in accordance with E&S Management System (ESMS) 2. Prepare, disclose, adopt, and implement any E&S management plans (ESMP) or other instruments required 3. Incorporate the relevant aspects of this ESCP, etc. into the E&S specifications of the procurement documents and contracts with contractors	1. The ESMS is prepared, consulted, and disclosed 45 days after the Effective Date. 2. Before the approval and carrying out of the Project activities, and throughout the activity implementation 3. Before approval and launching the procurement for the Project activities, and thereafter throughout the implementation	DOSMEP/ (with input from PFIs)

The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
ESS 1: ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS		
<p>1.3 EXCLUSIONS:</p> <ol style="list-style-type: none"> 1. Any activities under the Exclusion List or where there is a non-compliance with the relevant E&S legal requirements of Laos. 2. Any financing that does not fit the eligibility criteria for MSMEs under the Project. 3. Any activities that are “substantial” and “high” risk. 	The exclusion list will be agreed with the Bank and finalized as part of the ESMS prior to disclosure 45 days after effectiveness	DOSMEP/ (with input from PFIs)

The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
ESS 1: ASSESSMENT AND MANAGEMENT OF ENVIRONMENTAL AND SOCIAL RISKS AND IMPACTS		
<p>1.4 The preliminary E&S risks screening of the first two sub-loans of each PFI should be sent to the Association for prior approval.</p>	Prior to the approval of these sub-loans.	DOSMEP (with input from PFIs)

The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 2: LABOR AND WORKING CONDITIONS

<p>LABOR MANAGEMENT: In accordance with the ESS2, acceptable to the Association, for the Borrower and the PFI's own operations.</p>	<p>Throughout Project implementation.</p>	<p>DOSMEP/ (with input from PFIs)</p>
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The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 3: RESOURCE EFFICIENCY AND POLLUTION PREVENTION AND MANAGEMENT

<p>Under action 1.2 above, including, inter alia, measures to manage health care wastes and other types of hazardous and non-hazardous wastes.</p>		
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The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 4: COMMUNITY HEALTH AND SAFETY

Under action 1.2 above including, inter alia, measures to: prevent and respond to sexual exploitation and abuse, child labour and sexual harassment.		
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The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 5: LAND ACQUISITION, RESTRICTIONS ON LAND USE AND INVOLUNTARY RESETTLEMENT

Not relevant		
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The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 6: BIODIVERSITY CONSERVATION AND SUSTAINABLE MANAGEMENT OF LIVING NATURAL RESOURCES

Under action 1.2 above		
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The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 7: INDIGENOUS PEOPLES/SUB-SAHARAN AFRICAN HISTORICALLY UNDERSERVED TRADITIONAL LOCAL COMMUNITIESESS

Under action 1.2 above, in accordance with ESS7 including through adapting the project's ESMS and SEP		
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The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 8: CULTURAL HERITAGE

Under action 1.2 above		
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The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 9: FINANCIAL INTERMEDIARIES

<p>ESMS: The PFIs will implement, and update as appropriate, the ESMS to meet the requirements of ESS 9 including ensuring there is the capacity to maintain it through the appointment of the E&S Focal Point.</p>	<p>The ESMS will be prepared, consulted, and disclosed 45 days after the Effective Date and maintained throughout implementation of the Project.</p>	<p>PFIs</p>
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The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 9: FINANCIAL INTERMEDIARIES

<p>ESMS: The PFIs will implement, and update as appropriate, the ESMS to meet the requirements of ESS 9 including ensuring there is the capacity to maintain it through the appointment of the E&S Focal Point.</p>	<p>The ESMS will be prepared, consulted, and disclosed 45 days after the Effective Date and maintained throughout implementation of the Project.</p>	<p>PFIs</p>
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The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
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ESS 10: STAKEHOLDER ENGAGEMENT AND INFORMATION DISCLOSURE

<p>STAKEHOLDER ENGAGEMENT PLAN: Prepare, disclose, adopt, and implement a Stakeholder Engagement Plan (SEP) consistent with ESS10, in a manner acceptable to the Association.</p>	<p>A draft SEP has been prepared and disclosed during the Appraisal. The SEP shall be implemented throughout the Project.</p>	<p>PFIs</p>
<p>GRIEVANCE MECHANISM: Accessible grievance arrangements shall be made publicly available to receive and facilitate resolution of concerns and grievances in relation to the Project, consistent with ESS10, in a manner acceptable to the Association.</p>	<p>A project Grievance Mechanism is described in the SEP and shall be maintained throughout Project implementation.</p>	<p>DOSMEP /PFIs</p>

The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
CAPACITY SUPPORT (TRAINING)		
<p>DOSMEP, PFIs and the PCG Fund Manager and other relevant implementing support staff receive training from consultants, the staff of the Association on the Project's ESMS and SEP, GRM Labour Management Procedures, provisions to prevent sexual abuse (SEA), Gender Based Violence (GBV) and/or violence against children (VAC), etc.</p>	<p>Within three months after the Effective Date and as new project team members join the Project throughout implementation</p>	<p>DOSMEP/PFIs/ Association</p>

The Environmental and Social Commitment Plan (ESCP)

MATERIAL MEASURES AND ACTIONS	TIMEFRAME	RESPONSIBLE ENTITY/AUTHORITY
CAPACITY SUPPORT (TRAINING)		
<p>The Borrower will implement E&S training, per agreed timelines to DOSMEP's senior management and internal staff at PIU and involved units, E&S consultant, PFIs, PCG Fund Manager and MSMEs</p>	<p>At project launch workshop after board approval and throughout the project implementation</p>	<p>DOSMEP</p>

Questions, Comments and
Answers

ໂຄງການເຂົ້າເຖິງແຫຼ່ງທຶນ ຂອງ MSME ເພື່ອຮັບມືກັບຜົນກະທົບ ແລະ ຜົນຜູ້ ຈາກວິກິດ ໂຄວິດ-19

Lao PDR Micro, Small, and Medium Enterprise Access to Finance - Emergency and Recovery Support Project (MSME A2F-ERS Project)- (P174169)

ບົດສະຫຼຸບຫຍໍ້ແຜນການຮ່ວມມືປະຕິບັດຂໍ້ກຳນົດທາງດ້ານສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ (ຜຮສສ) Summary of the Environmental & Social Commitment Plan (ESCP)

ແຜນການຮ່ວມມືປະຕິບັດຂໍ້ກຳນົດທາງດ້ານສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ (ຜຮສສ) ເປັນແຜນການທີ່ກຳນົດບັນດາມາດຕະການ ແລະ ໜ້າວຽກທີ່ສຳຄັນ ສຳລັບໂຄງການຊ່ວຍ SME ຮັບມືກັບຜົນກະທົບຂອງໂຄວິດ-19, ຕາມເງື່ອນໄຂມາດຕະຖານການປ້ອງກັນສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ ຂອງທະນາຄານໂລກ.

ຈຸດປະສົງຂອງ ຜຮສສ ແມ່ນເພື່ອກຳນົດບັນດາມາດຕະການ ແລະ ໜ້າວຽກຕົ້ນຕໍ ເພື່ອປ້ອງກັນ ແລະ ຫຼຸດຜ່ອນຄວາມສ່ຽງ ແລະ ຜົນກະທົບດ້ານສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ, ເອກະສານ ຫຼື ແຜນການສະເພາະ, ລວມທັງຂອບເວລາຂອງແຕ່ລະໜ້າວຽກເຫຼົ່ານັ້ນ ເພື່ອໃຫ້ສອດຄ່ອງກັບເງື່ອນໄຂມາດຕະຖານການປ້ອງກັນສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ ຂອງທະນາຄານໂລກ.

ການຈັດຕັ້ງປະຕິບັດບັນດາມາດຕະການ ແລະ ໜ້າວຽກທີ່ສຳຄັນ ທີ່ກຳນົດໃນ ຜຮສສ ສະບັບນີ້ ຈະໄດ້ຮັບການຕິດຕາມ ແລະ ທົບທວນຄວາມຄືບໜ້າ ແລະ ຜົນສຳເລັດ ໂດຍຈະດຳເນີນໄປຈົນສິ້ນສຸດໂຄງການ.

ການຈັດຕັ້ງປະຕິບັດບັນດາມາດຕະການ ແລະ ໜ້າວຽກທີ່ສຳຄັນ ທີ່ກຳນົດໃນ ຜຮສສ ມີລາຍລະອຽດດັ່ງນີ້:

- ການລາຍງານສະພາບບັນຫາ ແລະ ການຈັດຕັ້ງປະຕິບັດວຽກງານປ້ອງກັນຄວາມສ່ຽງ ແລະ ຜົນກະທົບຕໍ່ສິ່ງແວດລ້ອມ, ສັງຄົມ, ສຸຂະພາບ ແລະ ຄວາມປອດໄພ ຢ່າງເປັນປົກກະຕິ;
- ສ້າງ ແລະ ຮັກສາ ໂຄງຮ່າງການຈັດຕັ້ງ ເພື່ອຮັບປະກັນການຈັດຕັ້ງປະຕິບັດເງື່ອນໄຂ ແລະ ຂໍ້ກຳນົດຂອງ ຜຮສສ;
- ພັດທະນາ ແລະ ຈັດຕັ້ງປະຕິບັດ ລະບົບຄຸ້ມຄອງສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ (ລຄສສ) ເພື່ອກຳນົດ, ປະເມີນ, ຄຸ້ມຄອງ ແລະ ຕິດຕາມ ຄວາມສ່ຽງ ແລະ ຜົນກະທົບຂອງ ຈຸນລະວິສາຫະກິດ, ທຸລະກິດຂະໜາດນ້ອຍ ແລະ ຂະໜາດກາງ (MSME) ທີ່ມາກູ້ຢືມ ຫຼື ເຂົ້າຮ່ວມໂຄງການ, ຕາມປະເພດ ແລະ ລະດັບຄວາມສ່ຽງ ແລະ ຜົນກະທົບ ແລະ ຊ່ວຍບັນດາສະຖາບັນການເງິນທີ່ເຂົ້າຮ່ວມໂຄງການໃຫ້ສາມາດຈັດຕັ້ງປະຕິບັດ ແລະ ບັນລຸເງື່ອນໄຂ ແລະ ຂໍ້ກຳນົດໃນ ລຄສສ.
- ຮັບປະກັນວ່າໂຄງການຈະດຳເນີນໄປຢ່າງສອດຄ່ອງກັບ ມາດຕະຖານການປ້ອງກັນສິ່ງແວດລ້ອມ ແລະ ສັງຄົມຂອງທະນາຄານໂລກ ສຳລັບພາກສ່ວນທີ່ກ່ຽວຂ້ອງ;
- ພັດທະນາ ແລະ ຈັດຕັ້ງປະຕິບັດ ແຜນການມີສ່ວນຮ່ວມຂອງພາກສ່ວນກ່ຽວຂ້ອງ (ຜສພສ) ແລະ ກິນໄກການຮ້ອງທຸກ;
- ໂຄງການສະໜອງການຝຶກອົບຮົມ ເພື່ອຊຸກຍູ້ການຈັດຕັ້ງປະຕິບັດ ບັນດາມາດຕະການ ແລະ ໜ້າວຽກທີ່ສຳຄັນ ທີ່ກຳນົດ ໃນ ຜຮສສ.

ຜຮສສ ຈະໄດ້ຮັບການທົບທວນ ແລະ ບັບປຸງ ໃນແຕ່ລະໄລຍະ ການຈັດຕັ້ງປະຕິບັດໂຄງການ ເພື່ອໃຫ້ໄປຕາມວິທີການຄຸ້ມຄອງການປ່ຽນແປງຕ່າງໆໃນໂຄງການ ແລະ ໃຫ້ສອດຄ່ອງກັບສະພາບການ ຫຼື ຕອບສະໜອງການປະເມີນຜົນການຈັດຕັ້ງປະຕິບັດໂຄງການ.



EMERGENCY SUPPORT FOR MSME ACCESS TO FINANCE
PROJECT

Stakeholder Engagement Plan (SEP)

Supported by  THE WORLD BANK

Mone Nouansyvong
Environmental and Social Specialist, SME A2F
24 August 2020

Overview

1. The overall objective of the SEP is to **define a program for stakeholder engagement**, including public information disclosure and consultation, throughout the entire Project cycle.
2. The SEP outlines the ways in which the project team will **communicate with stakeholders** and includes a **mechanism by which people can raise concerns, provide feedback**, or make complaints about the Project and any activities related to the project. The **involvement of the local population is essential** to the success of the project in order to ensure smooth collaboration between project staff and local communities.

Stakeholder Engagement Plan (SEP)



Stakeholder Engagement Plan (SEP)

1. Introduction
2. Stakeholder Identification and Analysis
3. Stakeholder Engagement Program
4. Resources and Responsibilities for Implementing SE Activities
5. Grievance Mechanism
6. Monitoring and Reporting

2. Stakeholder Identification and Analysis

- Affected parties
- Interested parties
- Vulnerable Groups

Stakeholder Engagement Plan (SEP)

2. Stakeholder Identification and Analysis

2.1 Methodology/Principles

- Openness and life-cycle approach
- Informed participation and feedback
- Inclusiveness and sensitivity
- Flexibility

Stakeholder Engagement Plan (SEP)

3. Stakeholder Engagement Program

- During Project Preparation
- Needs and Methods, Tools and Techniques for SE
- Proposed Strategy for Information Disclosure
- Stakeholder Engagement Plan
- Proposed Strategy to Incorporate the Views of Vulnerable Groups
- Reporting Back to Stakeholders

Stakeholder Engagement Plan (SEP)

3. Stakeholder Engagement Program

- Proposed Strategy for Information Disclosure

Project stage	Target stakeholders	List of information to be disclosed	Methods and timing proposed
Preparation, prior to the Effective date	MOIC, Ministry of Finance (MOF) Bank of Laos (BOL) Commercial Banks, MSMEs Others as required	Environmental and Social Commitment Plan (ESCP). Stakeholder Engagement Plan (SEP) and Grievance Mechanism (GM). Environmental and Social Management System (ESMS).	Internet pages Social media pages Where deemed as being required, translation of materials will be undertaken.
Implementation	MOIC, MOF, BOL Commercial Banks Others as required	Final version of the above documents.	Internet pages Social media pages Where deemed as being required, translation of materials will be undertaken.

3. Stakeholder Engagement Program

▪ Stakeholder Engagement Plan

Project stage	Topic of consultation / message	Method used	Target stakeholders	Responsibilities
Preparation, prior to the Effective date	The Project and its activities.	Share through email and virtual meetings Engagement with representatives of relevant groups e.g. those for women and minority groups	MOIC Commercial Banks, MSMEs Disadvantaged/vulnerable groups Others as required	DOSMEP with support from consultants
	Introduce the Project's E&S documents.	National workshop	MOIC Commercial Banks, MSMEs Disadvantaged/vulnerable groups Others as required	DOSMEP with support from consultants
Implementation	Updated E&S project documents for the Project	[TBC]	MOIC Commercial Banks, MSMEs Disadvantaged/vulnerable groups Others as required	DOSMEP with support from consultants

Stakeholder Engagement Plan (SEP)

4. Resources and Responsibilities for Implementing SE Activities

- The budget for the SEP is included as a component of the Project
- Responsible by DOSMEP

Stakeholder Engagement Plan (SEP)

5. Grievance Mechanism

- Provides affected people with avenues for making a complaint or resolving any dispute;
- Ensures that appropriate and mutually acceptable redress actions are identified and implemented to the satisfaction of complainants; and
- Avoids the need to resort to judicial proceedings.

Stakeholder Engagement Plan (SEP)

5. Grievance Mechanism

Step 1: Submit grievances either orally or in writing to DOSMEP/PMU.

Step 2: Record grievance and provide the initial response within 24 hours.

Step 3: Investigate the grievance and Communicate the Response within 5 working days.

Step 4: Complainant Response: either grievance closure or taking further steps if the grievance remains open. If grievance remains open, complainant will be given opportunity to appeal to MOIC.

- DOSMEP website, telephone, email, PO Box-Letter Box, Walk-ins and register

6. Monitoring and Reporting

- DOSMEP website

Questions, Comments and
Answers

ໂຄງການເຂົ້າເຖິງແຫຼ່ງທຶນ ຂອງ MSME ເພື່ອຮັບມືກັບຜົນກະທົບ ແລະ ຝື້ນຝຸ ຈາກວິກິດ ໂຄວິດ-19

Lao PDR Micro, Small, and Medium Enterprise Access to Finance - Emergency and Recovery Support Project (MSME A2F-ERS Project)- (P174169)

ບົດສະຫລຸບຫຍໍ້ແຜນການມີສ່ວນຮ່ວມຂອງພາກສ່ວນກ່ຽວຂ້ອງ (ຜມພກ)

Summary of the Stakeholder Engagement Plan (SEP)

ແຜນການມີສ່ວນຮ່ວມຂອງພາກສ່ວນກ່ຽວຂ້ອງ (ຜມພກ) ມີຈຸດປະສົງເພື່ອກຳນົດວິທີການທີ່ເໝາະສົມ ທາງດ້ານເຕັກນິກ ແລະ ວັດທະນະທຳໃນການປຶກສາຫາລື ແລະ ເຜີຍແຜ່ຂໍ້ມູນ ກ່ຽວກັບ ໂຄງການເຂົ້າເຖິງແຫຼ່ງທຶນຂອງ MSME ເພື່ອຮັບມືກັບຜົນກະທົບ ແລະ ຝື້ນຝຸທຸລະກິດ ຈາກໂຄວິດ-19, ຊຶ່ງຈັດຕັ້ງປະຕິບັດໂດຍ ກະຊວງອຸດສາຫະກຳ ແລະ ການຄ້າ.

ຈຸດປະສົງລວມຂອງ ຜມພກ ແມ່ນເພື່ອກຳນົດ ແຜນການສຳລັບການພົວພັນ ແລະ ເຮັດວຽກກັບພາກສ່ວນກ່ຽວຂ້ອງ, ລວມທັງ ການປຶກສາຫາລື, ເຜີຍແຜ່ຂໍ້ມູນ ຕະຫຼອດການຈັດຕັ້ງປະຕິບັດໂຄງການ. ຜມພກ ໄດ້ລະບຸແນວທາງທີ່ຄະນະໂຄງການຈະສື່ສານກັບພາກສ່ວນກ່ຽວຂ້ອງ, ລວມທັງ ກົນໄກສຳລັບບຸກຄົນ, ນິຕິບຸກຄົນ ທີ່ໄດ້ຮັບຜົນກະທົບ ຫຼື ສົນໃຈທີ່ຈະສະເໜີບັນຫາ, ຄວາມຄິດເຫັນ ແລະ ຂໍ້ຂ້ອງໃຈ, ຮ້ອງທຸກກ່ຽວກັບໂຄງການ ລວມທັງກິດຈະກຳ ທີ່ກ່ຽວຂ້ອງກັບໂຄງການ. ການມີສ່ວນຮ່ວມຂອງຊຸມຊົນທ້ອງຖິ່ນ ເປັນແກ່ນສານສຳຄັນ ຕໍ່ກັບຄວາມສຳເລັດຂອງໂຄງການ, ລວມທັງເຮັດໃຫ້ການຮ່ວມມືລະຫວ່າງ ຜູ້ຮັບຜິດຊອບໂຄງການ ແລະ ຊຸມຊົນໃນທ້ອງຖິ່ນ ມີຄວາມຄ່ອງຕົວ ແລະ ຫຼຸດຜ່ອນຄວາມສ່ຽງ ແລະ ຜົນກະທົບດ້ານສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ ຈາກກິດຈະກຳຂອງໂຄງການ. ໃນສະພາບການລະບາດຂອງພະຍາດໂຄວິດ-19, ກິດຈະກຳການສ້າງຈິດສຳນຶກທີ່ເໝາະສົມ ແລະ ບັບຕົວ ແມ່ນມີຄວາມສຳຄັນເພື່ອໃຫ້ຊຸມຊົນໝັ້ນໃຈ ແລະ ໂຕ້ຕອບກັບຄວາມສ່ຽງຕິດພັນກັບພະຍາດຕິດແປດດັ່ງກ່າວ.

ຜມພກ ມີເນື້ອໃນດັ່ງນີ້:

- ການກຳນົດພາກສ່ວນທີ່ມີສ່ວນຮ່ວມຫຼັກ ທີ່ໄດ້ຮັບຜົນກະທົບ ແລະ ຫຼື ສາມາດສ້າງຜົນກະທົບຕໍ່ໂຄງການ ແລະ ກິດຈະກຳຂອງໂຄງການ;
- ກຳນົດວິທີການທີ່ມີປະສິດທິຜົນສູງສຸດ, ທັນການ ແລະ ຮູບແບບ ໃນການແລກປ່ຽນຂໍ້ມູນຂ່າວສານແລະ ຮັບປະກັນການປຶກສາຫາລືຢ່າງເປັນປົກກະຕິ, ສາມາດເຂົ້າເຖິງໄດ້, ໂປ່ງໃສ ແລະ ເໝາະສົມ;
- ສ້າງຊ່ອງທາງ ແລະ ຂັ້ນຕອນ ເພື່ອໃຫ້ພາກສ່ວນກ່ຽວຂ້ອງ ມີໂອກາດ ທີ່ຈະເຂົ້າຮ່ວມໃນການວາງແຜນ ແລະ ອອກແບບໂຄງການ;
- ສ້າງ ກົນໄກການຮ້ອງທຸກ ຫຼື ແກ້ບັນຫາ ຢ່າງເປັນທາງການ;
- ກຳນົດພາລະບົດບາດ ແລະ ຄວາມຮັບຜິດຊອບ ສຳລັບ ຈັດຕັ້ງປະຕິບັດ ຜມພກ;
- ກຳນົດມາດຕະການໃນການລາຍງານ ແລະ ຕິດຕາມເພື່ອຮັບປະກັນ ປະສິດທິພາບ ຜມພກ ແລະ ການທົບທວນຜມພກອີງໃສ່ ຜົນຂອງການຕິດຕາມໃນແຕ່ລະໄລຍະ.

ວາລະກອງປະຊຸມ ໃນຫົວຂໍ້ “ເຜີຍແຜ່ ກ່ຽວກັບແຜນການຮ່ວມມືການປະຕິບັດ
ຂໍ້ກຳນົດທາງດ້ານສິ່ງແວດລ້ອມແລະສັງຄົມ (ESCP) ແລະ ແຜນການມີສ່ວນຮ່ວມຂອງພາກສ່ວນກ່ຽວຂ້ອງຫຼັກ
(SEP) ທີ່ເປັນສ່ວນໜຶ່ງ ຂອງຂອບເອກະສານດ້ານສິ່ງແວດລ້ອມ ແລະ ສັງຄົມ (ESF) ຂອງທະນາຄານໂລກ”
ວັນທີ 24 ສິງຫາ 2020, ທີ່ໂຮງແຮມ ຄຣາວພລາຊາ ນະຄອນຫຼວງວຽງຈັນ.

Agenda on “Disclosure of the Environmental and Social Commitment
Plan (ESCP) and Stakeholder Engagement Plan (SEP), part of
The World Bank's Environmental and Social Framework (ESF)
Framework” On 24 August 2020, at Crown Plaza Hotel Vientiane Capital.

ເວລາ/Time	ເນື້ອໃນກອງປະຊຸມ / Topics	ຜູ້ຮັບຜິດຊອບ / Responsible person-Speaker
8:30 - 9:00	ລົງທະບຽນ / Registration	ຄະນະຮັບຜິດຊອບ / Meeting secretariat
9:00 - 9:30	ກ່າວເປີດກອງປະຊຸມ ແລະ ນຳສະເໜີ ຄວາມເປັນມາ, ຈຸດປະສົງຂອງໂຄງການຊ່ວຍ SME ຮັບມືກັບຜົນກະທົບຂອງໂຄວິດ-19 ແລະ ຄວາມຄືບໜ້າຂອງການກະກຽມໂຄງການ. / Welcome and Introduction	ທ່ານ ບຸນເຖິງ ດວງສະຫວັນ, ປະທານກອງປະຊຸມ, ຫົວໜ້າ ກົມສິ່ງເສີມ SME / Mr Bountheung Douangsavanh, Chairman, DG of DOSMEP
9:30 - 9:50	ນຳສະເໜີແຜນການຮ່ວມມືການປະຕິບັດຂໍ້ຜູກມັດທາງດ້ານສິ່ງແວດລ້ອມແລະສັງຄົມ (ESCP) / Presentation of ESCP	ທ່ານ ໂອລິເວີ ວໍເນີ ແລະ ທ່ານ ໝອນ ນວນສີວິງ, ທີ່ປຶກສາດ້ານການປ້ອງກັນສິ່ງແວດ ລ້ອມ ແລະ ສັງຄົມ, ໂຄງການ / Oliver Warner and Mone Nuansivong
9:50 -10:00	ປຶກສາຫາລື / Discussion and Question	ຜູ້ເຂົ້າຮ່ວມທັງໝົດ ແລະ ອຳນວຍຄວາມສະດວກໂດຍຜູ້ນຳສະເໜີ / All participants and facilitation by speaker
10:00 – 10:15	ຝັກຜ່ອນ ອາຫານຫວ່າງ / Coffee Break	ຜູ້ເຂົ້າຮ່ວມທັງໝົດ / All participants
10:15 - 10:45	ສະເໜີ ແຜນການມີສ່ວນຮ່ວມຂອງພາກສ່ວນກ່ຽວຂ້ອງຫຼັກ (SEP) / Presentation of SEP	ທ່ານ ໂອລິເວີ ວໍເນີ ແລະ ທ່ານ ໝອນ ນວນສີວິງ, ທີ່ປຶກສາດ້ານການປ້ອງກັນສິ່ງແວດ ລ້ອມ ແລະ ສັງຄົມ, ໂຄງການ / Oliver Warner and Mone Nuansivong
10:45 - 11:25	ປຶກສາຫາລື / Discussion and Question	ຜູ້ເຂົ້າຮ່ວມທັງໝົດ ແລະ ອຳນວຍຄວາມສະດວກໂດຍຜູ້ນຳສະເໜີ / All participants and facilitation by speaker
11:25 – 11: 45	ສະຫຼຸບ ແລະ ກ່າວປິດກອງປະຊຸມ / Wrap-up and close the meeting	ທ່ານ ບຸນເຖິງ ດວງສະຫວັນ, ປະທານກອງປະຊຸມ, ຫົວໜ້າ ກົມສິ່ງເສີມ SME / Mr Bountheung Douangsavanh, Chairman, DG of DOSMEP
11: 45 onward	ອາຫານທ່ຽງ / Lunch	ຜູ້ເຂົ້າຮ່ວມທັງໝົດ / All participants



Welcome remark and introduction were given by Mr. Bountheung Douangsavanh, Director General of the Department of SME, Ministry of Industry and Commerce.





Presentation were given by our E&S expert team via VDO conference.



Presentation were given by our E&S expert team via VDO conference.



Questions and Comments were raise from the SME Association.